

**HEALTHSPACE DATA SYSTEMS LTD.**

**MANAGEMENT'S DISCUSSION AND ANALYSIS**  
FOR THE THREE MONTHS ENDED OCTOBER 31, 2018

# HEALTHSPACE DATA SYSTEMS LTD.

## Management's Discussion and Analysis

For the three months ended October 31, 2018

(Expressed in US dollars)

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### GENERAL

The following is management's discussion and analysis ("MD&A") of HealthSpace Data Systems Ltd.'s ("HealthSpace" or the "Company") operating and financial results for the three months ended October 31, 2018, as well as information and expectations concerning the Company's outlook based on currently available information. This report is dated December 19, 2018.

This MD&A should be read in conjunction with the Company's consolidated interim financial statements for the three months ended October 31, 2018. Additional information is available at [www.sedar.com](http://www.sedar.com).

Management is responsible for the preparation and integrity of the consolidated interim financial statements, including the maintenance of appropriate information systems, procedures and internal controls and to ensure that information used internally or disclosed externally, including the consolidated interim financial statements and MD&A, is complete and reliable. The Company's Board of Directors follows recommended corporate governance guidelines for public companies to ensure transparency and accountability to shareholders. The Board's audit committee meets with management no less than quarterly to review the consolidated financial statements and the MD&A and to discuss other financial, operating and internal control matters.

### CAUTION REGARDING FORWARD-LOOKING INFORMATION

This MD&A contains forward-looking information including the Company's future plans. The use of any of the words "target", "plans", "anticipate", "continue", "estimate", "expect", "may", "will", "project", "should", "believe" and similar expressions are intended to identify forward-looking statements. Such forward looking information, including but not limited to statements pertaining to Company's future plans and management's belief as to the Company's potential involve known and unknown risks, uncertainties and other factors which may cause the actual results of the Company and its operations to be materially different from estimated costs or results expressed or implied by such forward-looking statements. Forward looking information is based on management's expectations regarding future growth, results of operations, future capital and other expenditures (including the amount, nature and sources of funding for such expenditures), business prospects and opportunities. Forward looking information involves significant known and unknown risks and uncertainties, which could cause actual results to differ materially from those anticipated. These risks include, but are not limited to: the risks associated with the commercial viability of any technologies the Company is in the process of developing or deploying, delays or changes in plans with respect to any technologies, costs and expenses, the risk of foreign exchange rate fluctuations, risks associated with securing the necessary regulatory approvals and financing to proceed with any planned business venture, product development or deployment, and risks and uncertainties regarding the potential to economically scale and bring to profitability any of the Company's current or planned endeavors. Although the Company has attempted to take into account important factors that could cause actual costs or results to differ materially, there may be other factors that cause the results of the Company's business to not to be as anticipated, estimated or intended.

There can be no assurance that such statements will prove to be accurate as actual results and future events could differ materially from those anticipated in such statements. See the Risk Management section of this MD&A for a further description of these risks. The forward-looking information included in this MD&A is expressly qualified in its entirety by this cautionary statement. Accordingly, readers should not place undue reliance on forward-looking information.

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### **1. SUMMARY OF OPERATIONS, EVENTS AND FUTURE PLANS**

HealthSpace is an industry leading technology company currently providing business management, inspection, information, communication and data management systems for federal, state, county and municipal governments. Over the last two decades, HealthSpace has successfully developed both enterprise and mobile internet-based applications currently serving over 300 state and local government organizations across North America. HealthSpace currently offers the only integrated inspection, administration and analytics product suite across all platforms in North America. Further HealthSpace now delivers advanced inspection and auditing systems to private businesses enabling them to gain visibility and predictability into their own organizations and move from a reactive to a proactive operational status.

HealthSpace was formed on May 15, 2015 on the amalgamation of NST Holdings Ltd. ("NST") and its wholly owned subsidiary companies, HealthSpace Informatics Ltd. ("HealthSpace 2009"), HealthSpace Informatics USA Inc. ("HealthSpace USA"), Joule Microsystems Inc. and Joule Biosystems Inc. NST was incorporated in the Province of British Columbia, Canada on October 31, 2014. HealthSpace 2009 was incorporated in the Province of British Columbia, Canada on July 31, 2009, on the amalgamation of HealthSpace Integrated Solutions Ltd. and Joule Microsystems Canada Inc. HealthSpace USA was incorporated in the State of Virginia on December 28, 2000.

### **2. DESCRIPTION OF BUSINESS**

HealthSpace develops and provides end-to-end, cloud-based data management applications for the surveillance, business management, compliance and tracking of regulatory and quality control applications. Clients include government regulatory agencies and private sector businesses who have robust data collection requirements along with the need for auditing applications. The purposes of such applications are broad and bring about many needed efficiencies from improving productivity and quality control to providing performance analysis and insights.

There are five main keys to success in regulatory, surveillance and auditing information process management:

1. Systems specifically designed to meet the individual requirements of each customer;
2. Scalable, reliable systems that are easy to install and use;
3. Advanced technology, specifically blockchain;
4. Open-source or low-cost tools that provide easy access to critical information on a public level; and
5. Past reputation, experience and scale.

There is strong public interest in food safety, agricultural supply chain, cannabis regulation and environmental protection. Health and various other regulatory authorities are motivated to improve their effectiveness through the proper use of information. There are a large number of organizations in North America who are currently inspecting and regulating elements of public and environmental health. Many do not have effective or cost-efficient information management systems, and the cost of developing custom-built systems is prohibitive. Therefore, there is a growing market for economical COTS systems across North America and in Western Europe.

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The Company intends to increase its current business footprint and expand to other areas of regulatory surveillance. The Company will also pursue additional revenue sources, including advanced data analytics tools, payment processing as well as data processing and packaging for its clients. This data is expected to be provided as a quality control and operational management service to others such including food service, hospitality, agriculture and the cannabis sectors.

To accomplish this HealthSpace will do the following:

1. Expand the footprint in existing market by deploying mobile cloud-based applications for iOS, Windows and Android devices.
2. Look for strategic opportunities to increase its current market share within the public health and safety sector by acquiring competitors.
3. Use a combination of social media, online marketing and traditional media to increase the awareness of HealthSpace among its key constituents.
4. Gain additional revenue sources by providing data analytics processing and packaging data and moving into other regulatory markets including agriculture and public works.
5. Develop standardized industry portal for web-based management of governmental data for businesses regulated by environmental health departments.
6. Use technological advances to reduce the overall cost of client acquisition and management.
7. Extend existing applications to implement Blockchain technology.
8. Use research collaboration and licensing to market new technology into other sectors.

### **Technology and Infrastructure**

#### *EnviroIntel EHS Manager*

The HealthSpace EnviroIntel EHS Manager (the "EHS") is the legacy application still used throughout North America. It is an internet-based Windows client/server application that can run on desktop, laptop and tablet computers. Users can access the system through a web browser to fill out forms, request information and view data including real-time reports.

The software enables seamless full system functionality whether connected to the internet or not. Users are able to work offline on a local copy of the database whether connected or disconnected to the Internet. The system replicates with the system server periodically as set by the system administrator or when the user's machine re-establishes a connection. Databases and communication streams are 256-bit encrypted limiting security risks with transmission.

The system supports function-based security, where a user can be granted any combination of functions such as read only, create only, update only, no deletes, all functions based on their specific operational needs. Complete audit trails of system changes are maintained and available to the system administrator. Specifics relating to the business processes and practices for the health departments are determined during the configuration/implementation phases.

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#### *HS Touch*

HealthSpace acquired technology related to iOS and Windows-based inspection applications pursuant to an Asset Purchase Agreement dated May 1, 2015 between the Company and iGov Inc. HealthSpace subsequently launched the HS Touch inspection application based on this technology, publishing the iOS version in the Apple App Store on June 14, 2015. The application is specifically designed for data collection in the field and can work either connected to or disconnected from the internet and provides health inspectors an easy to use touch screen experience when recording observations in the field. Calendars, past inspections, food codes and violations can be downloaded from the main system in addition to uploading newly created inspection reports. The application also provides the ability to electronically capture signatures and insert photos and email inspection reports. HS Touch can be used in conjunction with both HealthSpace EHS and HS Cloud systems as well as with any other data management system.

#### *HealthSpace CS Pro (HS Cloud)*

The HS Cloud product is a full enterprise software system for permitting and inspection data, specifically designed for use by health departments. The HS Cloud is 100% browser based and can be turned on and immediately implemented for a customer. The HS Cloud was also designed with tools that allow the customer to configure all aspects of the system as needed for their own unique business requirements. These configurations include setting programs, permit types, violation libraries, field types, printed output and even the ability to add new screens/tables to the system structure. This software is a different direction than the legacy product. Being cloud based allows for quick and easy implementations and better flexibility for the customers. During fiscal 2017-2018, HS Cloud extended its use by adding a suite of new features including financial collection tools, bulk data processing utilities, and new user workflow features.

Healthspace CS Pro also includes the HSTouch application and an advanced data management system called HSData.

### **Research and Development**

The Company is currently engaged in research and development activities in the following areas:

#### *Infrastructure*

The Company has considerable resources to upgrade its server and network infrastructure to ensure security and performance and to reduce ongoing system operating costs while staying current and compliant in a rapidly changing technology environment. The server infrastructure is housed in Tier III colocation facilities with failover capacity to insure continuous service.

#### *Mobile Devices*

Mobile data collection is fast becoming the preferred way to record observations, write and generate reports in the field. As there is no dominant platform emerging, development has centered on software applications that are agnostic to any specific type of hardware. A key emphasis has been placed on developing user interfaces that work well and are easy to use on both larger tablets and smaller smart phones. The objective is to provide applications that can run on current infrastructure or under "bring your own device to work" programs, substantially reducing a customer's hardware investment costs when deploying the Company's products.

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#### *Open-source Web Platform (MyHealthDepartment.com)*

HealthSpace is developing sophisticated public facing web platform for business owners under the regulatory aegis of HealthSpace's clients. The platform will be multi-functional and allow users to apply for services, download inspection reports and permits, review the status of applications as well as pay fees. The result of this continuing development is that regulatory organizations can provide much faster service to their stakeholders at no cost to the organization. In turn, private businesses are provided a tool not yet available in today's market, especially across multiple jurisdictions.

#### *Data Analytics*

HealthSpace is developing analysis tools with database experts for client organizations to evaluate the effectiveness of programs, reducing risk and providing predictive analysis of threats before they can occur. Also, inspection data will be made available for quality control applications in the food service and hospitality sector in partnership with existing and new government clients.

#### *Blockchain*

HealthSpace extended its blockchain technology by allowing it to be implemented fully inside its HSCloud product. This positions HealthSpace to be on the doorstep of commercialization of its blockchain protocol. Once it has been validated further under environmental health department trials, HealthSpace intends to open-source the protocol to other industries with audit and inspection needs similar to that of a health department. The blockchain solution will be industry agnostic and applicable to larger markets over time which extends its ability to be monetized well beyond HealthSpace's current market.

#### *Intellectual Property*

Intellectual property with respect to SaaS operations is managed through the non-disclosure of software source code and application know-how. EHS and HealthSpace CS Pro database designs and functions are proprietary, however, the operating platforms are commercially available.

For additional, important information related to our intellectual property, please review the information set forth in "Business Risk Factors."

#### *Acquisition of iGov Inc.*

On December 1, 2014, HealthSpace entered into a letter of intent to acquire an iOS- and Android-compatible inspection application and related online tools from iGov Inc ("iGov") for fixed and variable consideration of up to \$1.25 million. The technology became available to the public on the Android app store on November 1, 2015. In December 2017 the Company issued 261,800 shares and paid \$16,236 as consideration for this acquisition.

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### 3. SELECTED ANNUAL INFORMATION

The following table provides a summary of the Company's financial operations for the three most recently completed fiscal years. For more detailed information pertaining to the Company, please see HealthSpace's annual audited consolidated financial statements for the years ended July 31, 2018, 2017 and 2016.

Year ended July 31,	2018	2017	2016
Revenue	\$ 2,200,030	\$ 1,913,243	\$ 1,938,711
Operating expenses	3,049,011	3,470,299	3,279,063
Other income (expenses)	(94,045)	(263,891)	(6,162)
Net loss	(943,026)	(1,820,947)	(1,346,514)
Loss per share, basic and fully diluted	(0.01)	(0.02)	(0.03)
Operating cash	332,333	161,851	348,484
Working capital deficiency	(675,649)	(1,378,049)	(2,372,301)
Total assets	3,720,685	3,197,429	3,555,335
Total long-term liabilities	32,008	1,198,967	11,689
Shareholders' equity (deficiency)	\$ (2,277,326)	\$ 245,445	\$ 320,250

The Company presently does not pay and does not anticipate paying any dividends on its common shares, as all available funds will be used to develop the Company's business for the foreseeable future.

### 4. DISCUSSION OF OPERATIONS

Following is a discussion of the Company's financial results for the three months ended October 31, 2018, compared to the same period in the prior fiscal year. The consolidated interim financial statements of the Company for the three months ended October 31, 2018 were prepared in accordance with International Financial Reporting Standards ("IFRS") issued by the International Accounting Standards Board ("IASB") and interpretations of the International Financial Reporting Interpretations Committee ("IFRIC"). All inter-company balances and transactions have been eliminated upon.

#### Revenue

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Subscriptions	\$ 552,358	\$ 463,695	\$ 88,663	19%
Implementation	25,015	17,480	7,535	43%
Total	\$ 577,373	\$ 481,175	\$ 96,198	20%

During the three months ended October 31, 2018, the consolidated revenues increased by \$96,198, compared to the same period of the prior year. The increase in the revenues related to subscriptions and implementation was \$88,663 and \$7,535, respectively. The increase is mainly due to acquisition of new customers in the United States and increased sales activities while maintaining the current customer base in Canada.

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#### Revenues and Direct Costs

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Revenue	\$ 577,373	\$ 481,175	\$ 96,198	20%
Software licenses	32,762	34,142	(1,380)	-4%
Hosting and data <sup>(1)</sup>	82,605	77,919	4,686	6%
Net revenue	\$ 462,006	\$ 369,114	\$ 92,892	25%

(1) Hosting and data charges are combined in the consolidated interim statements of loss and comprehensive loss as "Hosting and telecommunication" for presentation purposes.

The revenues over direct costs for the three months ended October 31, 2018 increased by 20% as compared to the same period of the previous year. Direct costs of software licenses are incurred in CAD and depend on the exchange rates. Hosting costs decreased as the Company is optimizing its data and hosting expenses by distributing them between Canada and the United States.

#### Revenue by geographic region

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
<b>CANADA</b>				
Subscriptions	\$ 122,292	\$ 117,600	\$ 4,692	4%
Implementation	-	-	-	0%
Total, Canada	\$ 122,292	\$ 117,600	\$ 4,692	4%
% of Total	21%	24%	5%	-
<b>UNITED STATES</b>				
Subscriptions	\$ 430,066	\$ 346,095	\$ 83,971	24%
Implementation	25,015	17,480	7,535	43%
Total, United States	\$ 455,081	\$ 363,575	\$ 91,506	25%
% of Total	79%	76%	95%	-
<b>TOTAL</b>	\$ 577,373	\$ 481,175	\$ 96,198	20%

During the three months ended October 31, 2018, total revenues in Canada increased by \$4,692 as compared to revenues during the three months ended October 31, 2017. The increase is mainly due the increase in sales activities.

During the three months ended October 31, 2018, the revenues in the United States related to subscriptions and implementation increased by \$83,971 and \$7,535, respectively. The increase is mainly due to acquisition of new US customers.

Canadian and United States revenues accounted for 21% and 79%, respectively, of total revenues during the three months ended October 31, 2018, approximately the same as during the comparative period of the previous year.

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#### *Selling and Marketing*

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Advertising and promotion	\$ 155,819	\$ 25,317	\$ 130,502	515%
Sales commission	4,970	-	4,970	0%
<b>Total</b>	<b>\$ 160,789</b>	<b>\$ 25,317</b>	<b>\$ 135,472</b>	<b>535%</b>

During the three months ended October 31, 2018, selling and marketing expenses increased by \$130,502, compared to the previous year. The Company is now contemplating a new marketing campaign related to a new line of software which is based on blockchain technology.

#### *Operating, General and Administrative ("G&A") Expense*

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Consulting fees	\$ 88,244	\$ 107,881	\$ (19,637)	-18%
Filing fees and subscriptions	15,274	11,424	3,850	34%
Insurance	29,469	25,556	3,913	15%
Office expenses	24,082	8,446	15,636	185%
Professional fees	65,951	50,924	15,027	30%
Rent	16,268	17,747	(1,479)	-8%
Salaries and wages	262,980	216,232	46,748	22%
<b>Total Operating expenses</b>	<b>\$ 502,268</b>	<b>\$ 438,210</b>	<b>\$ 64,058</b>	<b>15%</b>

During the three months ended October 31, 2018, G&A expenses increased by 15% or by \$64,058 to \$502,268 from \$438,210 incurred during the same period of the prior year. The increase is mainly comprised of increase in salaries and wages of \$46,748.

#### *Interest and financing costs*

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Interest	\$ 18,552	\$ 33,330	\$ 14,778	-44%
Factoring fee	-	12,680	12,680	-100%
<b>Total</b>	<b>\$ 18,552</b>	<b>\$ 46,010</b>	<b>\$ 27,458</b>	<b>-60%</b>

Interest and financing costs for the three months ended October 31, 2018 decreased by \$14,778 or 44% to \$18,552 from \$33,330 during the same period of the prior year. The decrease in interest was primarily due to the repayment of higher interest secured loans during 2017 and decrease in using factoring.

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### Net Loss

	Three months ended October 31		Variance from 2018 to 2017	
	2018	2017		
Net Loss from operations	\$ 342,985	\$ 159,537	\$ 183,448	115%
Net Loss	323,172	164,178	158,994	97%
Net Loss per share	\$ 0.002	\$ 0.022	\$ (0.02)	-91%
Basic and diluted number of shares outstanding	139,559,945	97,763,688		

Loss from operations during the three months ended October 31, 2018 increased by \$183,448 or 115% to \$342,985 from a loss of \$159,537 in the same period of the prior year. The increase in the loss from operations is mainly due to increase in advertising and promotion and share-based payments. Net loss during the three months ended October 31, 2018 increased by \$158,994 or 97% to \$323,172 from \$164,178 during the same period of the prior year.

## 5. SELECTED QUARTERLY INFORMATION

The following table presents unaudited selected consolidated financial information for each of the eight reported quarters.

Quarter ended	October 31, 2018	July 31, 2018	April 30, 2018	January 31, 2018
Revenues	\$ 577,373	\$ 592,470	\$ 563,713	\$ 562,672
Operating expenses	920,358	652,375	989,309	766,615
Net Loss from operations	(342,985)	(59,905)	(425,596)	(203,943)
Net loss	(323,172)	(60,604)	(454,960)	(263,284)
Net loss per share	\$ 0.002	\$ 0.000	\$ 0.003	\$ 0.002

Quarter ended	October 31, 2017	July 31, 2017	April 30, 2017	January 31, 2017
Revenues	\$ 481,175	\$ 458,339	\$ 426,957	\$ 538,971
Operating expenses	640,712	607,121	917,112	834,582
Net Loss from Operations	(159,537)	(148,782)	(490,155)	(295,611)
Net loss	(164,178)	(253,798)	(547,261)	(335,967)
Net loss per share	\$ 0.002	\$ 0.003	\$ (0.006)	\$ 0.004

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#### 6. CONSOLIDATED FINANCIAL POSITION

	October 31, 2018	July 31, 2018	Variance
Working capital deficit	\$ (347,986)	\$ (675,649)	\$ 327,663
Property and equipment	222,738	63,083	159,655
Intangible assets	851,949	782,732	69,217
Software license	289,101	291,875	(2,774)
Goodwill	1,829,738	1,847,293	(17,555)
Total long-term assets	3,193,526	2,984,983	208,543
Deferred revenue	-	32,008	32,008
Loan facilities			
Finance lease obligations (long-term)	152,331	-	152,331
Convertible debentures (long-term)	604,916	-	604,916
Total long-term liabilities	757,247	-	757,247
Lease obligations, including current term and commitments	\$ 152,331	\$ 3,716	\$ 148,615

#### *Property and Equipment and Intangible Assets*

Long-term assets increased by \$208,543 at October 31, 2018 compared to July 31, 2018. The increase is mainly due to development costs capitalized and the change in exchange rates during the period ended October 31, 2018. The change in exchange rates resulted in increase on translation of long-term assets, particularly goodwill, denominated in Canadian dollars.

#### *Software License Inventory*

As at October 31, 2018, the Company had \$289,101 in Software Licenses compared to \$291,875 at July 31, 2018. There was no change in the number of licenses held by the Company and the change was a function of the stronger Canadian dollar as at October 31, 2018 as compared to July 31, 2018.

The Company has entered into an agreement with IBM Canada to be an authorized service provider. As part of this agreement, the Company currently holds 3,043 usage licenses and 1,100 server processor licenses from IBM Canada and is authorized to distribute the usage licenses to clients of the Company. These licenses remain under the control of the Company and are property of the Company as long as the Company holds a maintenance contract with IBM Canada.

#### *Convertible Debenture*

In September 2018, the Company secured a convertible debenture in the principal amount of CAD\$500,000. The debenture, which will mature in 24 months and bear interest rate of 10% per annum, is convertible into common shares of the Company at \$0.075 per share if converted within 12 months, and \$0.10 if converted after 12 months. Additionally, the Company deferred the maturity of three existing convertible debentures, totaling CAD\$295,000, to September 29, 2020 and amended the terms of these debentures such that they are convertible into common shares of the Company at \$0.075 per share if converted within 12 months, and \$0.10 if converted after 12 months.

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## 7. CAPITAL RESOURCES AND LIQUIDITY

	Three months ended October 31,	
	2018	2017
Net cash flows provided by (used in) operating activities	\$ 105,724	\$ (31,650)
Net cash flows used in investing activities	(271,571)	(20,808)
Net cash flows provided by financing activities	334,862	90,224
Net increase(decrease) in cash	169,015	37,766
Effect of exchange rate changes on cash	(2,083)	11,245
Cash at beginning of period	332,333	161,851
Cash at end of period	\$ 499,265	\$ 210,862

The Company has experienced working capital deficits for some time as a result of its growth strategy and acquisitions of technology. Long term contractual obligations are present in the form of capital leases and convertible debentures. As of October 31, 2018, there was one lease agreement outstanding with a total payable of \$152,331.

The Company experiences significant fluctuations in liquidity as clients are invoiced on an annual and quarterly basis whereas the expenses are generally incurred evenly throughout the fiscal year. The majority of the cash inflow from customer billings is collected in April through July of each year.

Despite these challenges, with recent sales efforts and the release of new technologies, the Company foresees strong growth in its revenues. In November 2017, the Company began to prototype their iOS and Windows inspection applications to implement blockchain technology. Blockchain serves as the next technological revolution for storing and sharing distributed data that has multiple sources of input. This provides capability for transferring any digital data between multiple participants in a secure and auditable fashion.

The combination of reduced debt servicing costs and an increase in revenue is expected to provide a significant improvement in the Company's working capital position.

### *Working Capital*

As at October 31, 2018, the Company had a working capital deficit of \$328,432. This was a decrease of \$347,216 over the working capital deficit of \$675,648 as at July 31, 2018. This deficit was financed by the funds raised in the private placements closed in December 2017 and convertible debentures issued in September 2018.

### *Convertible Debentures*

In September 2018, the Company secured a convertible debenture in the principal amount of \$500,000. The debenture, which will mature in 24 months and bear interest at a rate of 10% per annum, is convertible into common shares of the Company at \$0.075 per share if converted with 12 months, and \$0.10 if converted after 12 months. Additionally, the Company deferred the maturity of three existing convertible debentures, totaling \$295,000, to September 29, 2020 and amended the terms of these debentures such that they are convertible into common shares of the Company at \$0.075 per share if converted with 12 months, and \$0.10 if converted after 12 months.

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## **8. FINANCIAL INSTRUMENTS AND OFF-BALANCE SHEET ARRANGEMENTS**

As at October 31, 2018, the Company has not entered into any derivative or other off-balance sheet arrangements.

## **9. RELATED PARTY TRANSACTIONS**

### *Transactions with Directors and Management*

As at October 31, 2018, accounts payable and accrued liabilities included \$nil (July 31, 2018 - \$nil) owing to directors, officers and companies controlled by directors and officers.

For the three months ended October 31, 2018, \$50,086 (2018 - \$42,991) in consulting and accounting fees were paid to a company controlled by an officer, to a company of which an officer of the Company is an employee and to a former officer.

Salaries and other short-term employee benefits paid to the Company's key management personnel and former key management personnel, who have the authority and responsibility for planning, directing and controlling the activities of the Company, were \$35,193 (2018 - \$51,221) for the three months ended October 31, 2018.

During the three months ended October 31, 2018 \$14,794 were capitalized to customizable.

During the three months ended October 31, 2018, the Company recorded \$57,075 (2017 - \$nil) in share-based payments for the share purchase options and restricted share purchase units granted to directors and officers of the Company.

## **10. FINANCIAL INSTRUMENTS**

The Company's financial assets and financial liabilities are classified as follows:

- Cash and cash equivalents are classified as "fair value through profit or loss" and are measured at fair value.
- Accounts receivable classified as "loans and receivables" and are measured at amortized cost. At October 31, 2018, the recorded amounts approximate fair value.
- Accounts payable and accrued liabilities, notes payable and convertible debentures are classified as "other financial liabilities" and are measured at amortized cost. At October 31, 2018, the recorded amounts approximate fair value.

Transaction costs directly attributable to the acquisition or issue of a financial asset or liability not measured at fair value through profit and loss are added to the carrying amount of the financial asset or financial liability and are amortized to operations using the effective interest rate method.

The Company classifies and discloses fair value measurements based on a three-level hierarchy:

- Level 1 – inputs are unadjusted quoted prices in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices in Level 1 that are observable for the asset or liability, either directly or indirectly; and
- Level 3 – inputs for the asset or liability are not based on observable market data.

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The Company has determined the estimated fair values of its financial instruments based upon appropriate valuation methodologies. At July 31, 2018, there were no financial assets or liabilities measured and recognized in the consolidated statement of financial position at fair value that would have been categorized as Level 2 or 3 in the fair value hierarchy above.

### **11. RISK MANAGEMENT**

The Company's financial instruments are exposed to certain risks, including credit risk, interest rate risk, liquidity risk and other market risk.

#### *Credit Risk*

Credit risk is the risk of an unexpected loss if a customer or third party to a financial instrument fails to meet its contractual obligations. The Company's cash is held through large Canadian financial institutions. The Company considers credit risk on its cash to be minimal.

The Company's receivables consist of Goods and Services Tax due from the Federal Government of Canada and amounts receivable from customers. The Company's maximum exposure to credit risk as at October 31, 2018 is \$156,234 (July 31, 2018 - \$301,342), representing accounts receivable.

The Company considers credit risk on its receivables from the Federal Government of Canada to be minimal. For amounts due from customers, the Company performs ongoing credit evaluations of its customers and monitors the receivable balance and the payments made in order to determine if an allowance for estimated credit losses is required. When determining the allowance for estimated credit losses the Company will consider historical experience with the customer, current market and industry conditions and any specific collection issues. As at October 31, 2018, \$nil of customer receivables are past due (July 31, 2018 - \$nil).

The majority of the Company's customer receivables are due from customers in the United States of America. As at October 31, 2018, the Company's two largest customers accounted for \$130,593 of accounts receivable (July 31, 2018 - \$175,976).

#### *Interest Rate Risk*

Interest rate risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Company is exposed to interest rate risk from its secured loans, convertible debentures and notes payable. The risk that the Company will realize a loss as a result of an increase of 1% in the prime interest rate is minimal as the majority of the Company's borrowings are at a fixed rate.

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#### *Liquidity Risk*

Liquidity risk is the risk that the Company will not be able to meet its financial obligations as they become due. The Company manages liquidity risk through the management of its capital structure and financial leverage as outlined in Note 16 of the consolidated interim financial statements for the three months ended October 31, 2018. Accounts payable and accrued liabilities, notes payable and other liabilities are all due within the current operating period. Finance lease obligations are due based on the terms disclosed in Note 9 of the Company's consolidated interim financial statements. Convertible debentures are due based on the terms disclosed in Note 10 of the Company's consolidated interim financial statements.

#### *Other Market Risk*

Other market risk that the Company is exposed to includes currency risk. Currency risk is the risk of loss due to fluctuation of foreign exchange rates and the effects of these fluctuations on foreign currency denominated monetary assets and liabilities. The Company is not exposed to significant currency risk as the parent entity and subsidiaries primarily transact in their functional currencies. The Company does not invest in derivatives to mitigate these risks.

#### **Business Risk Factors**

The Company is exposed to a number of "Risk Factors", which are summarized below:

- The Company's financial results may fail to meet or exceed expectations of securities analysts or investors.
- The market for the Company's products or technology platform may not develop or perform as expected.
- The Company's data collection and analysis systems may contain material defects or we may otherwise deliver inaccurate information.
- The Company may deliver, or be perceived to deliver, inaccurate information to our customers.
- The Company's customer base consists exclusively of government bodies, whose budgets and mandates are subject to change.
- The Company may experience customer dissatisfaction or loss from changes to our methodologies or scope of information the Company collects.
- The Company may provide poor service or the Company's products may not comply with customer agreements.
- The Company may not be able to compete successfully against the Company's current and future competitors which would harm the Company's ability to retain and acquire customers.
- Any actual or perceived violations of privacy laws or perceived misuse of data could cause public relations problems and could impair the Company's ability to obtain user responses of sufficient size and scope.
- Any unauthorized disclosure or theft of private information the Company may gather could harm the Company's business.
- The Company may encounter difficulties managing its growth.
- The Company may fail to successfully market and develop its brand.
- The Company may fail to effectively expand its sales and marketing capabilities.
- The Company may experience system failures or delays in operation of our computer and communication systems.
- The Company may experience interruptions or delays in services it receives from third-party service

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providers, or from its own facilities, to host and deliver its products.

- The Company may fail to respond to technological developments.
- The Company may fail to protect and enforce its intellectual property rights.
- The Company may be subjected to costly and time-consuming litigation or expensive licenses from assertions of intellectual property infringement from third parties.
- Laws, regulations or enforcement actions may limit the Company's ability to collect and use information from Web users or restrict or prohibit its product offerings.
- The Company is dependent on the continued growth of the Web as a medium for widespread commerce, content, advertising and communications.
- The Company may experience an inability to attract or retain qualified personnel.
- The Company may be unsuccessful in its expansion through investments in, acquisitions of, or development of new products, or such effort may divert its management's attention.
- Changes in, or interpretations of, accounting methods or policies may require the Company to reclassify, restate, or otherwise change or revise the Company's interim consolidated financial statements.
- The Company may have inadequate internal control over financial reporting or significant existing or potential deficiencies or material weaknesses in such controls that it is not currently aware of.
- The Company may require additional capital to support business growth, and this capital may not be available on acceptable terms or at all.
- A market may not continue to develop or exist for the Company's common shares.
- The Company may lack coverage by securities or industry analysts who publish research or reports about its business or such analysts may issue adverse or misleading opinions concerning the Company.
- The Company's insiders have substantial control over HealthSpace, which could limit other shareholders' influence on the outcome of key transactions.
- The Company's management has broad discretion over use of proceeds.
- The Company may issue additional shares in an equity/debt financing that may have the effect of diluting the interest of its shareholders.
- The Company may issue additional debt which may or may not be on favorable terms.
- The Company may not be able to service the debt outstanding or issued in the future.
- The Company has incurred and will continue to incur increased costs and demands upon management as a result of becoming a public company.
- The Company does not anticipate paying dividends to common shareholders in the foreseeable future.
- The Company's technology is based in part on a 3<sup>rd</sup> party platform, which may become obsolete, resulting in a lack of competitiveness.
- Intellectual property protection (such as trademarks, copyrights and patent applications) may not be granted.

## 12. OUTSTANDING SHARE DATA

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*Authorized Capital*

The authorized capital of the Company consists of unlimited Common Shares with no par value.

*Issued and Outstanding Shares*

As at October 31, 2018 and December 19, 2018, the Company had 140,372,988 shares issued and outstanding

The following is a continuity of the share options as at October 31 and December 19, 2018:

	Number of Options	Weighted average exercise price
Balance, July 31, 2017	6,345,000	\$ 0.12
Exercisable, July 31, 2017	4,757,014	\$ 0.13
Cancelled	(360,000)	\$ 0.09
Granted	2,675,000	\$ 0.14
Exercised	(1,150,000)	\$ 0.08
Balance, July 31, 2018	7,510,000	\$ 0.14
Exercisable, July 30, 2018	6,271,875	\$ 0.13
Cancelled	(500,000)	\$ 0.14
Granted	1,035,000	\$ 0.08
Balance, October 31 and December 19, 2018	8,045,000	\$ 0.13
Exercisable, October 31, 2018	7,467,500	\$ 0.13
Exercisable, December 19, 2018	8,028,125	\$ 0.13

The following is a continuity of the warrants as at October 31 and December 19, 2018:

	Number of Warrants	Weighted average exercise price
Balance, July 31, 2017	18,847,860	\$ 0.08
Expired	(18,847,860)	\$ 0.08
Granted	17,469,000	\$ 0.05
Exercised	(5,485,000)	\$ 0.05
Balance, July 31, 2018	11,984,000	\$ 0.05
Granted	1,500,000	\$ 0.075
Balance, October 31 and December 19, 2018	13,484,000	\$ 0.075

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The following is a continuity of the restricted share units (RSU) as at October 31 and December 19, 2018:

	Number of RSU outstanding
Balance, July 31, 2017	1,200,000
Cancelled	(900,000)
Granted	1,100,000
Exercised	(212,500)
Balance, July 31, 2018	1,187,500
Granted	2,100,000
Balance, October 31 and December 19, 2018	3,287,500
Vested, October 31	1,437,500
Vested, December 19, 2018	1,712,500